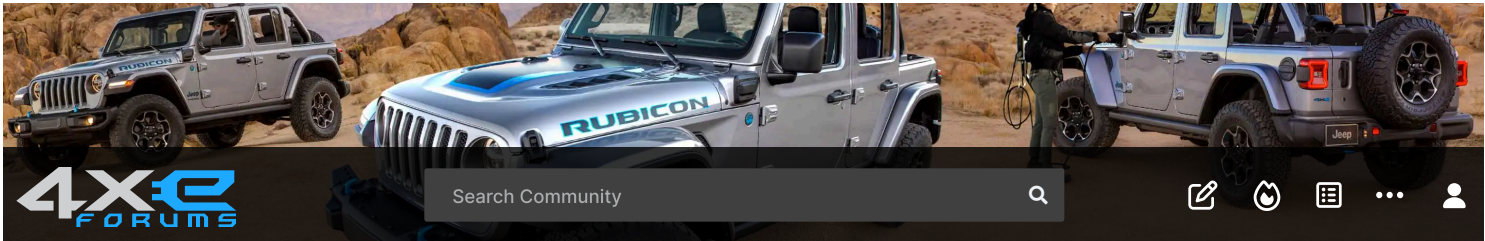


Exhibit 70



Home > Forums > 2021+ Jeep Wrangler 4xe Forum > 2021+ Jeep Wrangler 4xe General Discussion For...

🗳️ If you already had safety recall B9A performed, what was the result:

My battery has passed the test - no replacement necessary	Votes: 8	61.5%	<div></div>
My battery needs replacement - already replaced	Votes: 1	7.7%	<div></div>
My battery needs replacement - waiting for replacement	Votes: 4	30.8%	<div></div>

Total voters: 13

Poll: safety recall B9A - battery replaced or not?

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👁 7K views 💬 32 replies

andrade Discussion starter
14 posts · Joined 2022

#1 · Jan 3, 2024

The procedure for this recall is to perform a software test to determine if you need a new battery or not.

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21Sahara4xe
35 posts · Joined 2021

#2 · Jan 3, 2024

I have never read any place saying to take your wrangler to a dealership to have you software updated to see if you truly have the problem or not. My recall document for this recall does not say this nor did my dealership. Where did you actually read that you need to have this occur?

👍 Like

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Clutch Auto Deals
1647 posts · Joined 2021

<https://static.nhtsa.gov/odi/rci/2023/RCLRPT-23V787-2073.PDF>



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Yawnie'sPapa
738 posts · Joined 2023



#4 · Jan 4, 2024

Description of Remedy Program :

FCA US will conduct a voluntary safety recall on all affected vehicles. Remedy will be a software flash on the HV battery pack and if a DTC sets, the pack will be replaced. Customers are advised to refrain from recharging these vehicles and not to park them inside of buildings or structures, or near other vehicles until the vehicle has the final repair completed.

And it's been discussed in a lot of threads here, in the Wrangler forums, even in the Gladiator forums.

Really, how else would one know other than taking it in for the dealer to check out?
No one is gonna come to you.

Like

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2

21Sahara4xe
35 posts · Joined 2021



#13 · Jan 5, 2024

Yawnie'sPapa said: ☺
[View attachment 12446](#)

And it's been discussed in a lot of threads here, in the Wrangler forums, even in the Gladiator forums.

Really, how else would one know other than taking it in for the dealer to check out?
No one is gonna come to you.

Weird....recall document came to me.

Autobot4xe

Like

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Blxe Stxel
285 posts · Joined 2023



#5 · Jan 4, 2024

Is this test in lieu/regardless of your VIN showing a recall? Mine still shows no recall.

Like

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Yawnie'sPapa
738 posts · Joined 2023



No recall, no need for test. They have it narrowed down to which vehicles got those lots of batteries, but can't say which out of those lots have the problems yet. The software will help narrow it further. The test is not "in lieu of" - the test is "you are part of the suspect group, this will tell us for sure". Where those who have no notice are not part of the suspect group - no worries.

 RISK81, mlg4xe and Blxe Stxel

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CAD4XE

50 posts · Joined 2022




#6 · Jan 4, 2024

I have an Appointment with my Dealership this coming Friday to do this software test .. they Called me two days ago.
will see what's going to happen.

 FL4xe

 Like

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BAFXJeep

899 posts · Joined 2022



#9 · Jan 4, 2024

They called you to actually do the test?

I didn't know the test was ready, I thought we are still in the no charge, park away from civilization holding pattern, until they get their ducks in a row sometime in Q1.

 MJxE

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BAFXJeep

899 posts · Joined 2022



#11 · Jan 5, 2024

I got an email from the dealership, but that's for a 6 month premature oil change, I'll wait for your feedback before calling them.

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CAD4XE

50 posts · Joined 2022




#15 · Jan 6, 2024

Drop off my Jeep at 8AM and Pickup at 5PM at the dealership just to be told by the service department the reason they are calling and asked the owner to bring their Jeep in just to check and make sure that Jeep is actually on their Recalled list so when the Flash Software available is easy for them to determine which one need to be contacted by them .. (oh my .. I just love the excuses .. LOL)

anyway .. without need it blah blah blah anymore .. is a False Alarm and wasted my time but nothing I can do .. back to square one eh .. Waiting .. LOL

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learjet

5 posts · Joined 2024



#12 · Jan 5, 2024

more interesting question is how many of us got the recall...ill start a poll

 CBT

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BAFXJeep




The recall document they mailed out, is Jeep throwing 🍷 at the wall, seems they are now going to be poking only the chunks stuck to the wall to see which ones can potentially splatter.


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 **Greg W**
42 posts · Joined 2021
#17 · Jan 6, 2024



Owners will receive another recall notice once the repair is available, per my dealer. I suspect it will also show up on the Jeep app (mine came that way before the mailed notice). Once it does, I'll immediately schedule the appointment through the app to get it done ASAP.

 MJxE

Like Save Share

 **MJxE**
5 posts · Joined 2022
#21 · Feb 22, 2024

This poll is erroneous. The questions as stated, "If you already had safety recall B9A performed, what was the result:" is not possible because **as of 2024/2/22, the software flash is STILL not available**. Can this thread be deleted? Thanks.


Like Save Share

 **Grimmjpr**
495 posts · Joined 2021
#22 · Feb 27, 2024

Its showing available now.


 4XENSTEINOx0

Like Save Share

 **Macinthe734**
22 posts · Joined 2021
#24 · Feb 29, 2024

My 21 4Xe has to be towed to the dealership twice in early January- fault codes for charging system and would not allow for ICE driving or even to shift out of park. Dealer determined it needed a new hybrid battery pack and I just picked it up today. Paperwork stated that the B9A recall was done and also another recall related to the defroster. They replaced the battery pack. 8 weeks total at the dealership..... hope I don't run out of anymore issues until the lease is up in September.


Like Save Share

 **paheerone**
55 posts · Joined 2021
#25 · Feb 29, 2024

did they give you a loaner vehicle for the time it was at the dealership?


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1 Reply ▾

 **Macinthe734**
22 posts · Joined 2021
#26 · Feb 29, 2024

Yes, after the second time in has to be towed, they got me a loaner. \$2,500 in rental charges on the Enterprise invoice that I gave to the dealership.

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 **Macinthe734**
22 posts · Joined 2021
#28 · Mar 6, 2024

Update on my battery replacement. Since the battery was replaced, I now have about 30% greater range.

Just yesterday, I did a 34.4 mile round trip and the ICE didn't turn on once!! The battery pack also accepted 14.33 kWh of juice last night after that trip. So good news- new battery has brought my Jeep "back to life" Bad News- it seems that the old battery had degraded quite a bit in the 2.5 years of usage.....

mule65 and Shakes

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Clutch Auto Deals

1647 posts · Joined 2021



#29 · Mar 6, 2024

Macinthe734 said:

it seems that the old battery had degraded quite a bit in the 2.5 years of usage.....

Some degradation is to be expected, but I would keep in mind here that you did also have a bad battery that needed replacement.



Model

Vehicle

Traverse Park

Vehicle

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FL4xe, Shakes and Yawnie'sPapa

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jamesq

60 posts · Joined 2021



#30 · May 6, 2024

Hi, I brought my 4XE in for a regular maintenance + 2 recalls last Wed. I just got a text msg from the adviser that it needs a HV battery replacement. Before that, the car was drivable. Occasionally, I would get a "service charging system" error, but it still charged fine after a few tries. What should I expect? Should they provide a loaner? or I can drive the car in the meantime? The wait to get the parts is around 4-5 wks. They haven't said anything about loaner.

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Yawnie'sPapa

738 posts · Joined 2023



#31 · May 6, 2024

Normally, a service charging system isn't the high voltage battery charging, but the system that charges the 12 volt battery

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